

Staithe Surgery 2013/14
Patient Questionnaire Analysis

Questionnaire Facts

- 300 Questionnaires handed out
- 300 Received back
- 65% of responders have a long term condition
- 2% Aged under 16
- 24% Aged 16-44
- 41% Aged 45-64
- 22% Aged 65-74
- 12% Aged 75 and over

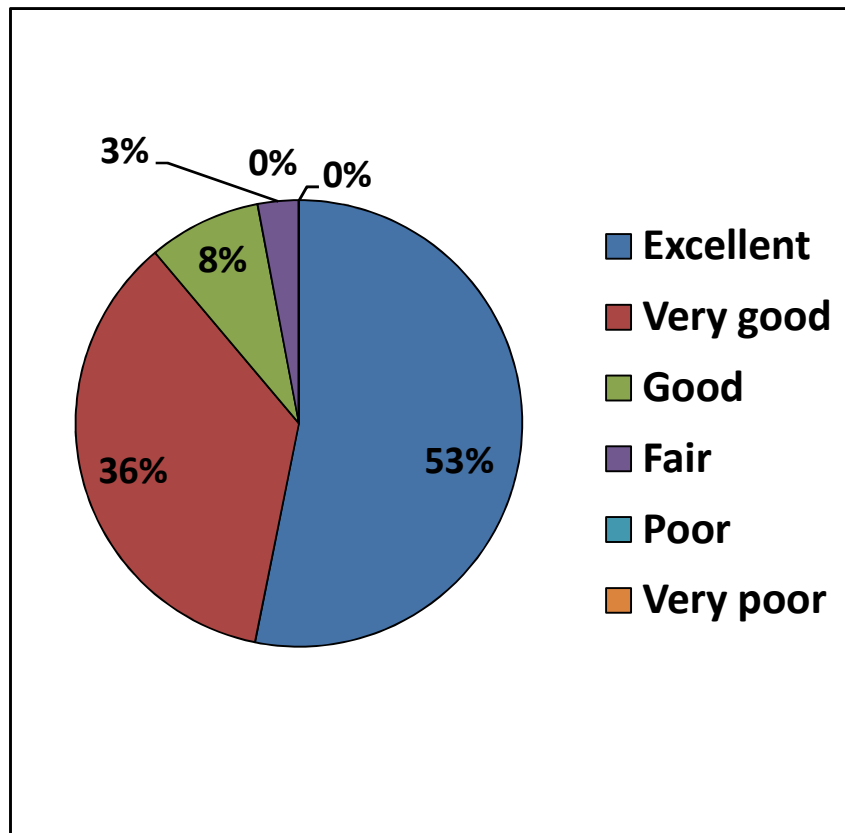
Opening Times

Q26 Is your GP practice currently open at times that are convenient to you?	Number of responses
Yes	240
No	27
Don't know	8

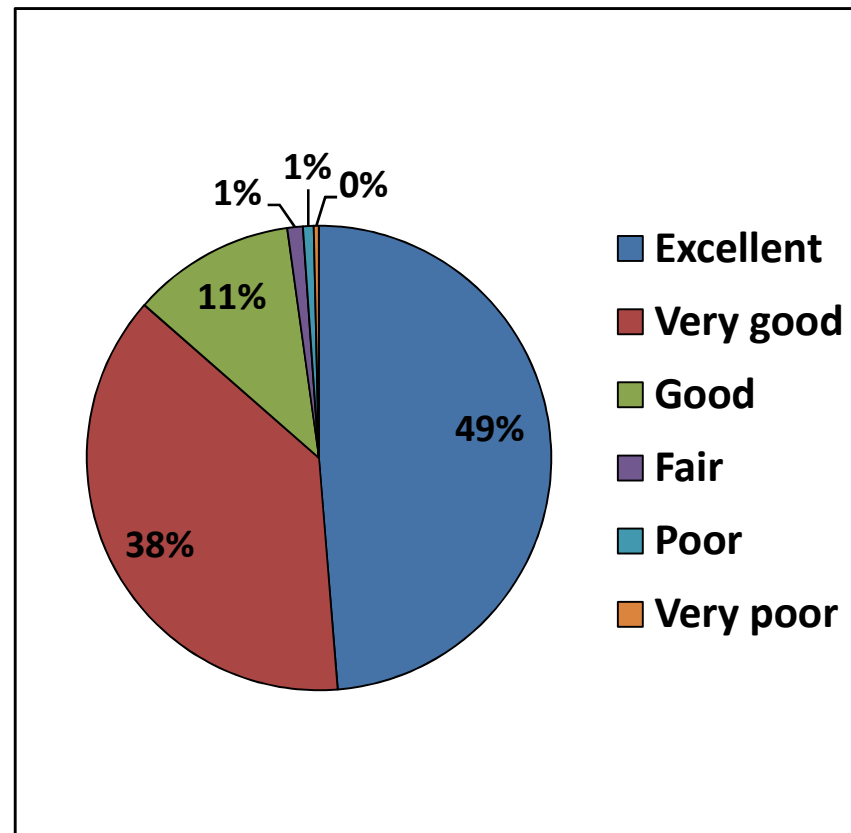
Q27 which of the following additional opening hours would make it easier for you to see or speak to someone? (Place x in all boxes that apply)	Number of responses
Before 8 am	27
At lunchtime	15
After 6.30pm	34
On a Saturday	48
On a Sunday	15
None of these	17

Q40 Overall experience of your GP Surgery?

2012/13

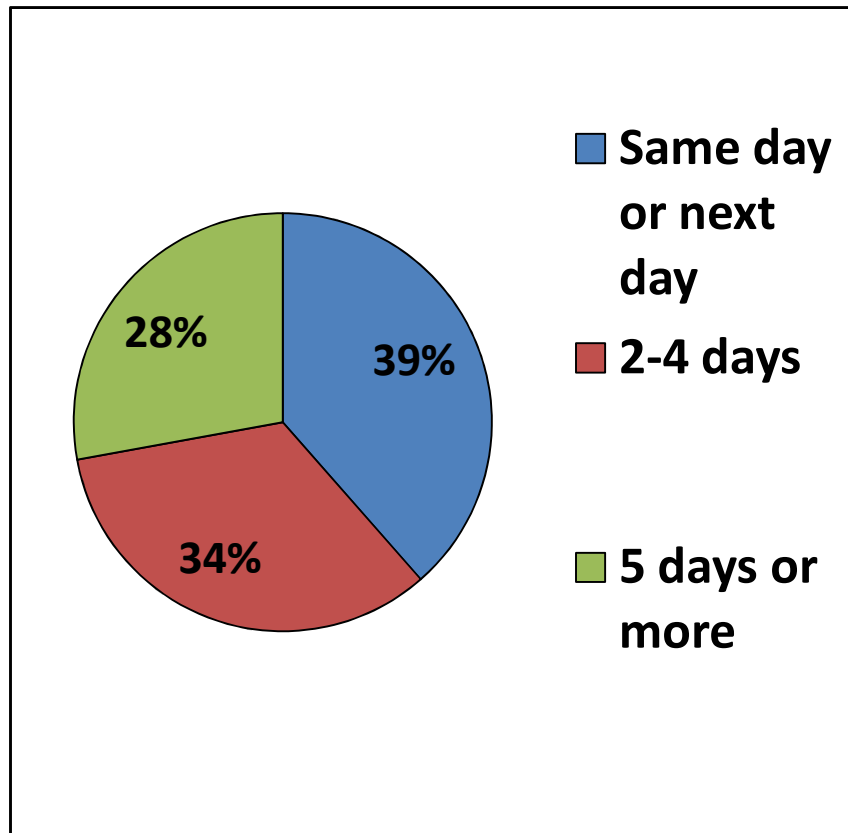


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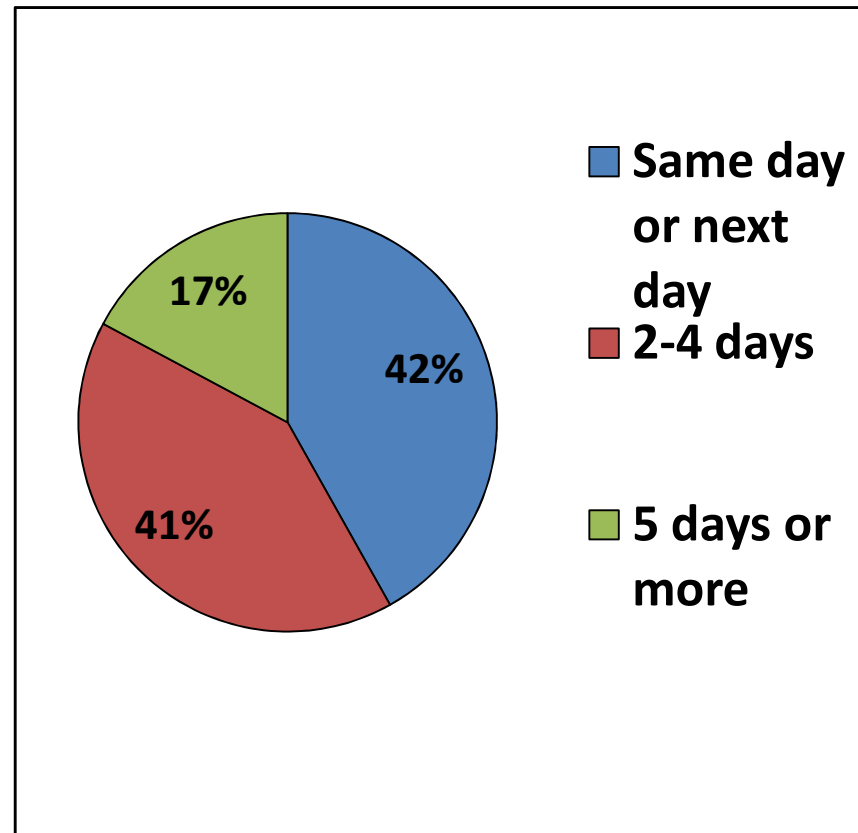


Q20 How quickly do you usually get seen – by a particular Doctor?

2012/13

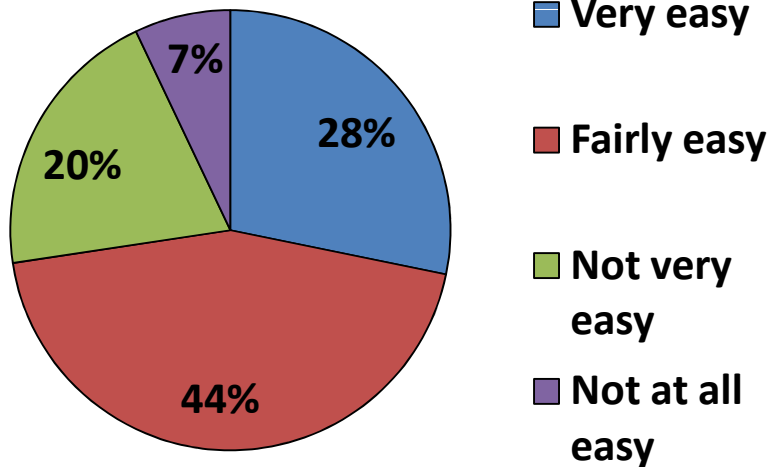


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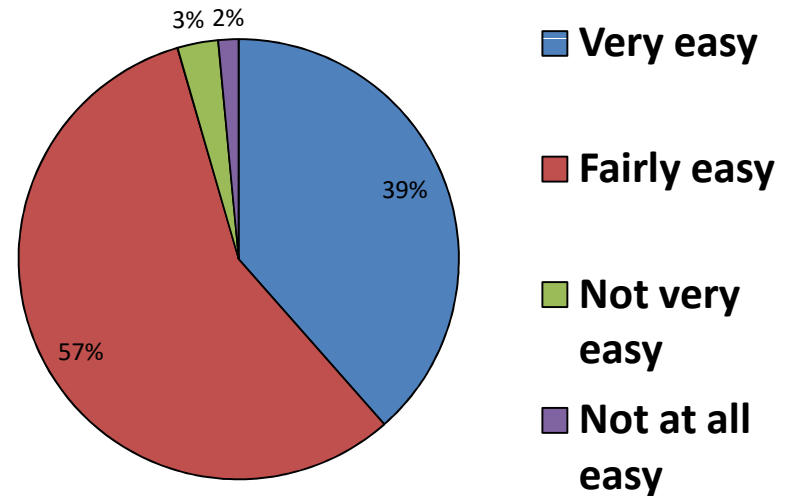


Q13. Phones

Q13a How easy is it to get through to someone at your GP Practice on the phone before 9 am?

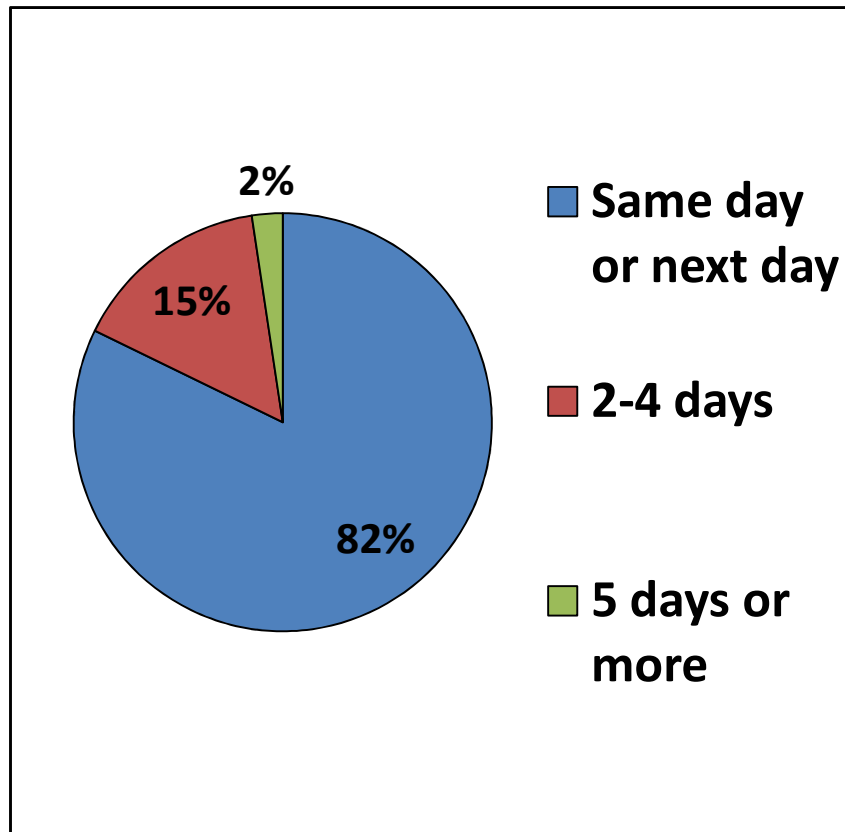


Q13b How easy is it to get through to someone at your GP Practice on the phone after 9 am?

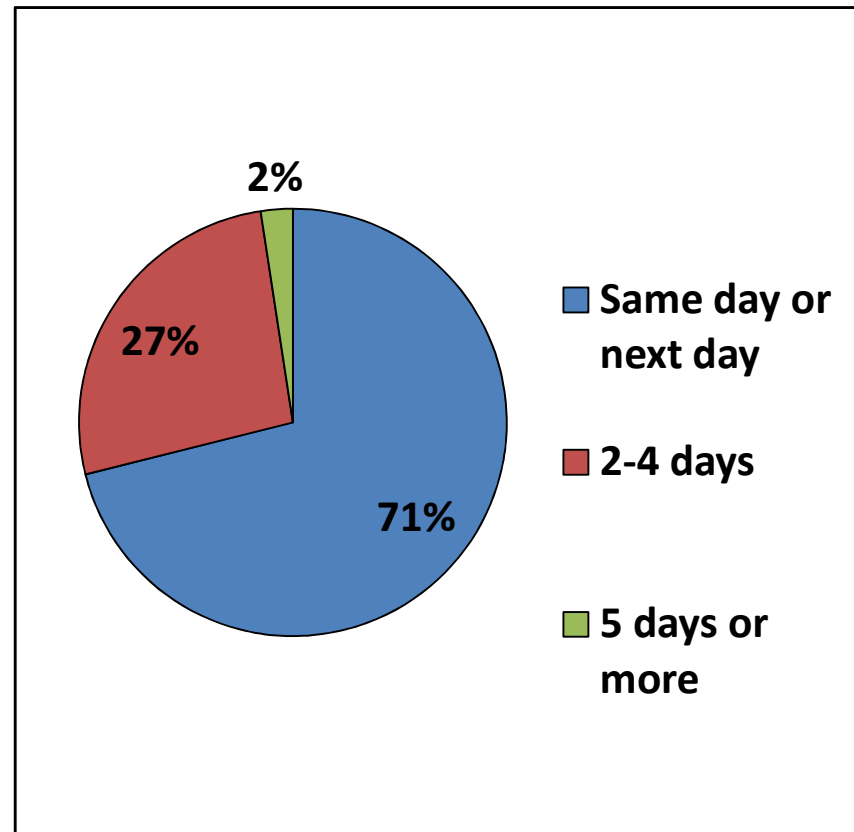


Q22 How quickly do you usually get seen by any Doctor?

2012/13

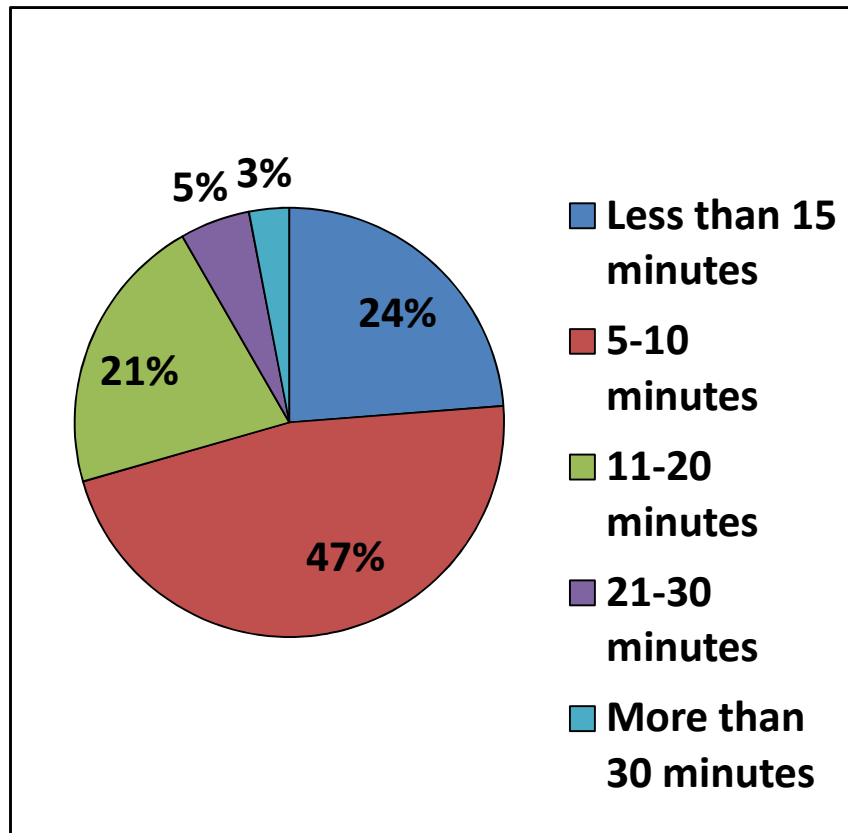


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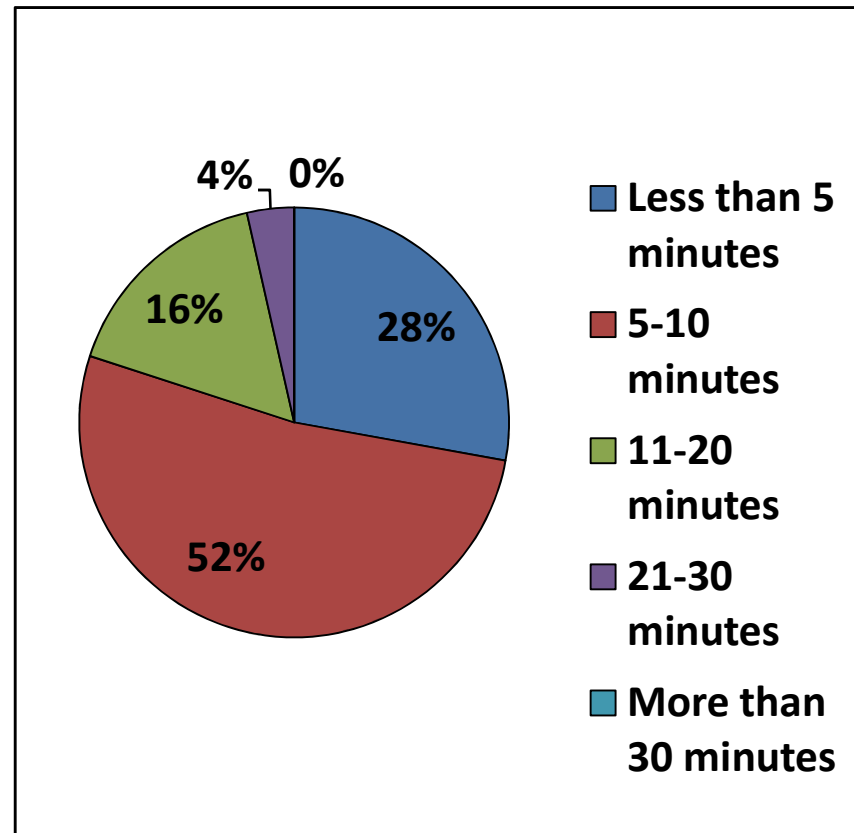


Q24 Waiting time for consultation to start.

2012/13

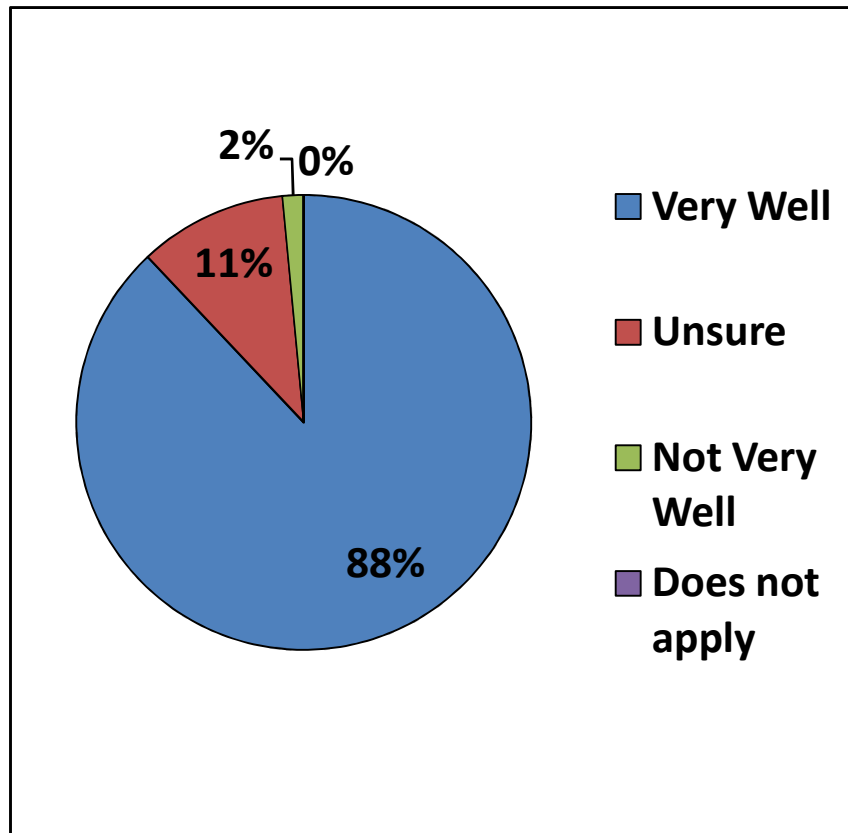


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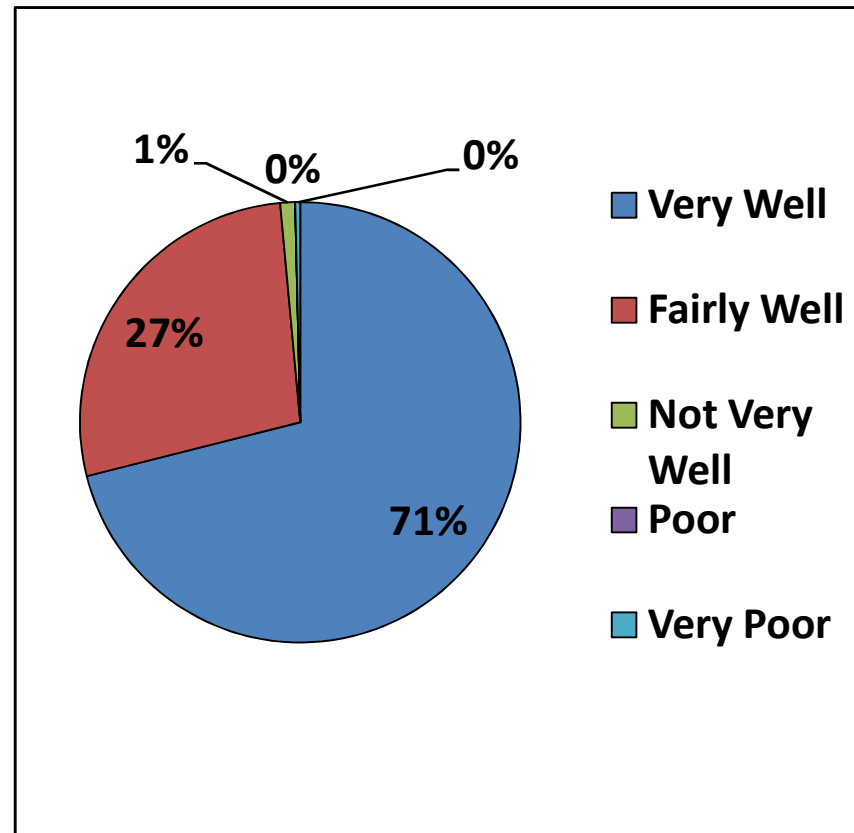


Q37. Understand your health problems.

2012/13

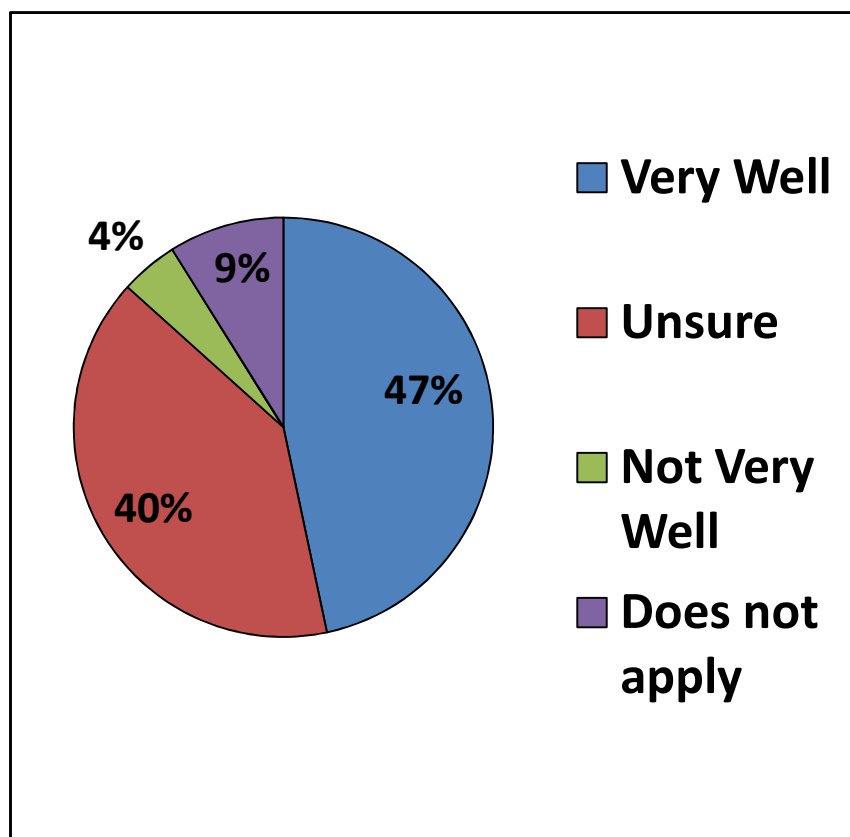


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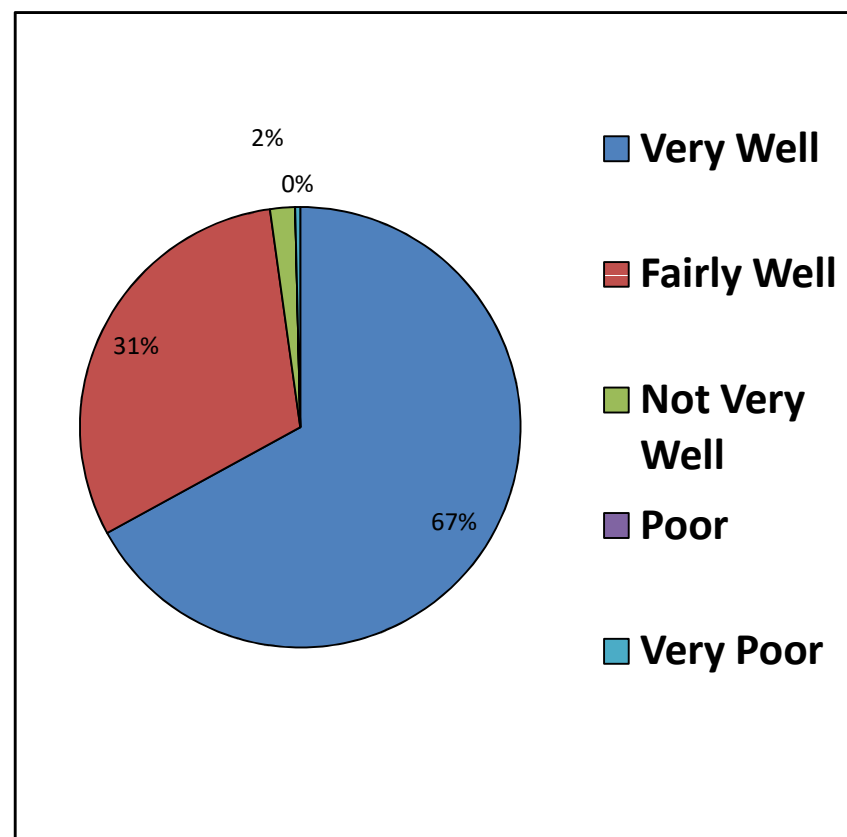


Q38 How well does the practice help you to cope with your health problems?

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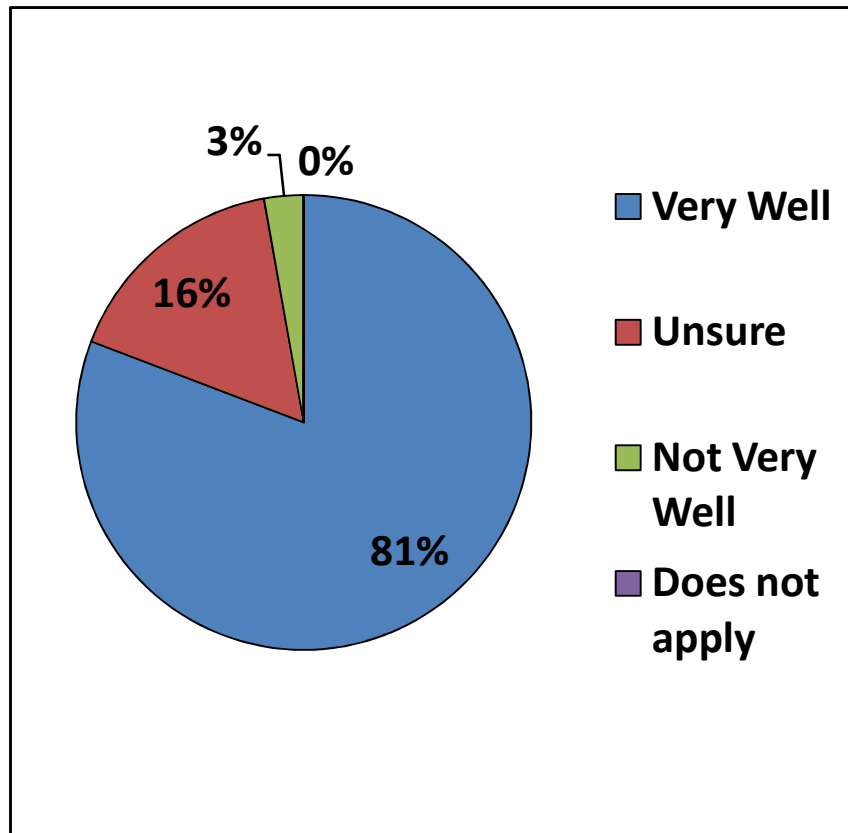


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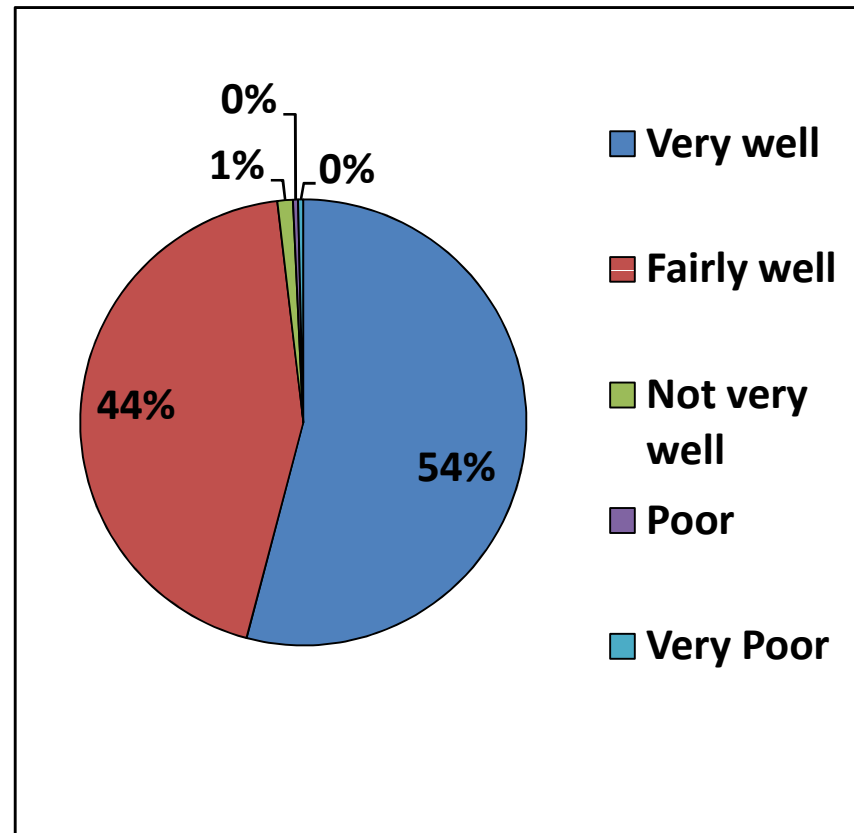


Q39 Keep yourself healthy.

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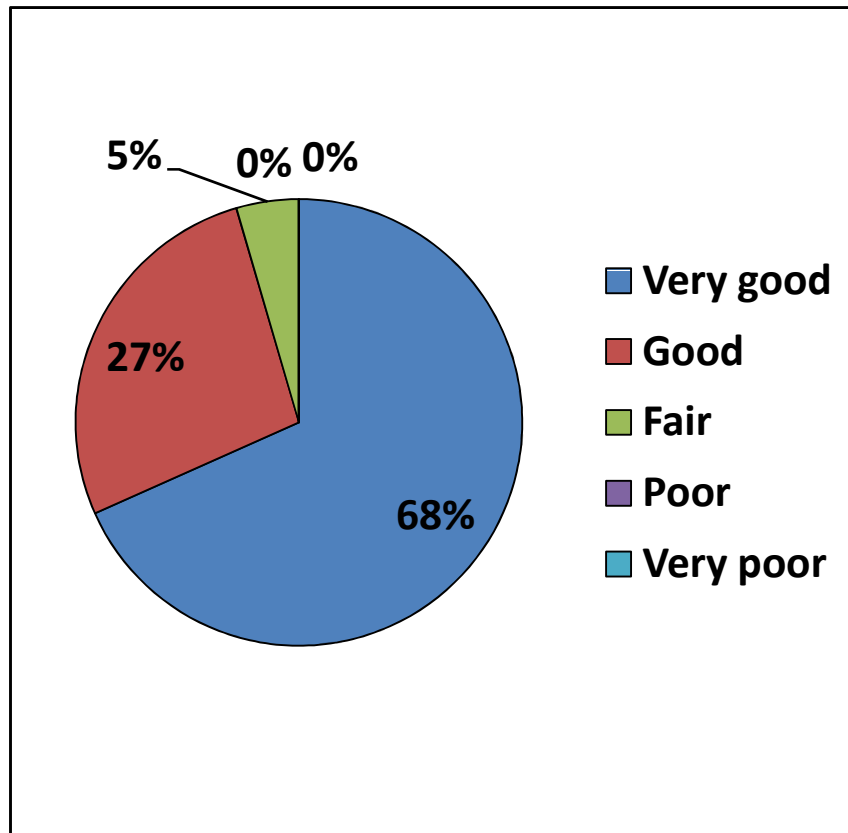


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Q43 How do you rate our prescription ordering and collection service?

2012/13



2013/14

